

## PRODUCT GUARANTEE

This is to certify that the fenestration products supplied as specified are guaranteed in accordance with, and subject to, the terms and conditions as stated below:-

### 1

This is to certify that the fenestration products supplied as specified are guaranteed in accordance with, and subject to, the terms and conditions as stated below:-

- A.** White finish Window and Door frames against noticeable discolouration of the surface finish -10 years.
- B.** Woodgrain finish Windows and Doors against delamination of the applied foil -5 years.
- C.** Sealed Units against visible obscuration caused by breakdown of the perimeter seal - 5 Years.
- D.** Components ie. Locks, Handles, Hinges - 5 Years. Cosmetic deterioration to handles, letter plates and door knockers etc. due to general wear and tear is excluded.
- E.** All building work of any description where applicable - 1 Year.
- F.** All items not specifically stated above - 1 Year.

### 2

Conservatory roofing sheets are not guaranteed against abnormal climate changes which may cause the structure of materials used to breakdown in any way, also this guarantee does not cover against any penetration of insects, misting and mould growth between the chamber of the sheets.

### 3

When a product is sold on a supply only basis we will not accept any responsibility, whatsoever, for sealed units that fail due to incorrect fitting – glass setting blocks must be used at all times, nor will we accept responsibility for scratches, cracks or breakage after the product has been supplied and or fitted.

### 4

This Warranty will be invalidated immediately should the product be misused, damaged or rendered inoperative, dismantled by the owner or any unauthorised person, neglected or should any alteration to the original specification take place.

### 5

This Warranty will be invalidated immediately should the product show evidence of impact, mishandling or tampering, unnatural chemical corrosion or use contrary to its intended purpose.

### 6

We undertake to repair or replace (at our option), without charge, any item or component found to be defective due to faulty materials or manufacture during the periods specified above.

### 7

All products must be maintained strictly in accordance with our printed instructions . Solvents or abrasive cleaners should never be used in any event. Failure by the user to maintain the product in an acceptable fashion may render this Warranty invalid.

### 8

This warranty is applicable to originally supplied product(s) only and not product(s) supplied as replacements under warranty. The maximum period of this warranty is 10 years.